

## Frequently Asked Questions:

### Q. What is the CHI Ultimate Blow-Out by Enviro American Smoothing Treatment?

This revolutionary treatment eliminates up to 95% of frizz, reduces curl and instantly adds amazing shine and silkiness to the hair. It is a protein reconstruction complex with pearl complex and silk added to increase shine and strength. It's protein and amino acid complex allows temporary change in the structure of hair fibers, leaving hair easier to comb and hair that is silkier, smoother and shinier.

### Q. Can I color my hair?

Yes, permanent color or highlights can be done on the same day as long as we are using CHI Ammonia Free Color and Lighteners.

### Q. Can the CHI Enviro American Smoothing Treatment be used on chemically treated, previously relaxed hair?

Yes, it may even help to restore hair's moisture, leaving hair silky and shiny.

### Q. Can I shampoo my hair after the treatment?

We suggest waiting 1 day (24 hours) before you shampoo. If you accidentally get your hair wet, dry hair immediately and smooth with your CHI Iron (4 button) set to the correct temperature.

### Q. How long will this treatment last?

The treatment should last up to 4 months depending upon hair type and maintenance provided at home from client. Client is recommended to use CHI Enviro Home Care Maintenance Shampoo and Conditioner for prolonged results.

### Q. How much time should be allowed for each client?

The length, density and amount of a person's hair will determine the time spent during this service. Average time is usually 90 minutes.

### Q. What is rearranging bonds?

Rearranging bonds means that there is a temporary realignment of the cysteine proteins. Results are temporary and no permanent changes take place. The bonds will go back to their natural state within 4 months.

CHI Enviro American Smoothing Treatment is a revolutionary smoothing system that infuses the unique formula of amino acids, proteins, silk and pearl into the hair's cuticle. This process dramatically improves the condition, shine and smoothness of even the most unruly hair types. Results typically last up to 4 months depending on hair type. Unlike other salon services, the more often hair is treated, the healthier it becomes. With each treatment, the absorption of amino acids, proteins, silk and pearl makes the hair regenerate natural proteins, repel humidity, giving smoother and silkier, straighter and shinier hair that will Blow-dry faster and easier.